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## **About the OIPC: A Workshop**

**27<sup>th</sup> Annual Victoria International Privacy & Security Summit,  
Victoria, BC**

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# ABOUT THE OIPC



Commissioner Michael Harvey

- Who are we?
- What do we do?

# COMPLAINTS



What happens when we receive a complaint from an individual about the misuse of their personal information?

# PRIVACY BREACHES



What is the OIPC's process for handling privacy breaches?

# RESPONSIBILITIES



What responsibilities do organizations have following a privacy breach?

# RESOURCES



- Privacy Management Plans
- PIAs
- Guidance documents

# CASE REVIEW



About the first step  
in the process –  
case review.

# INVESTIGATIONS



What does an investigation look like and what are the possible outcomes?

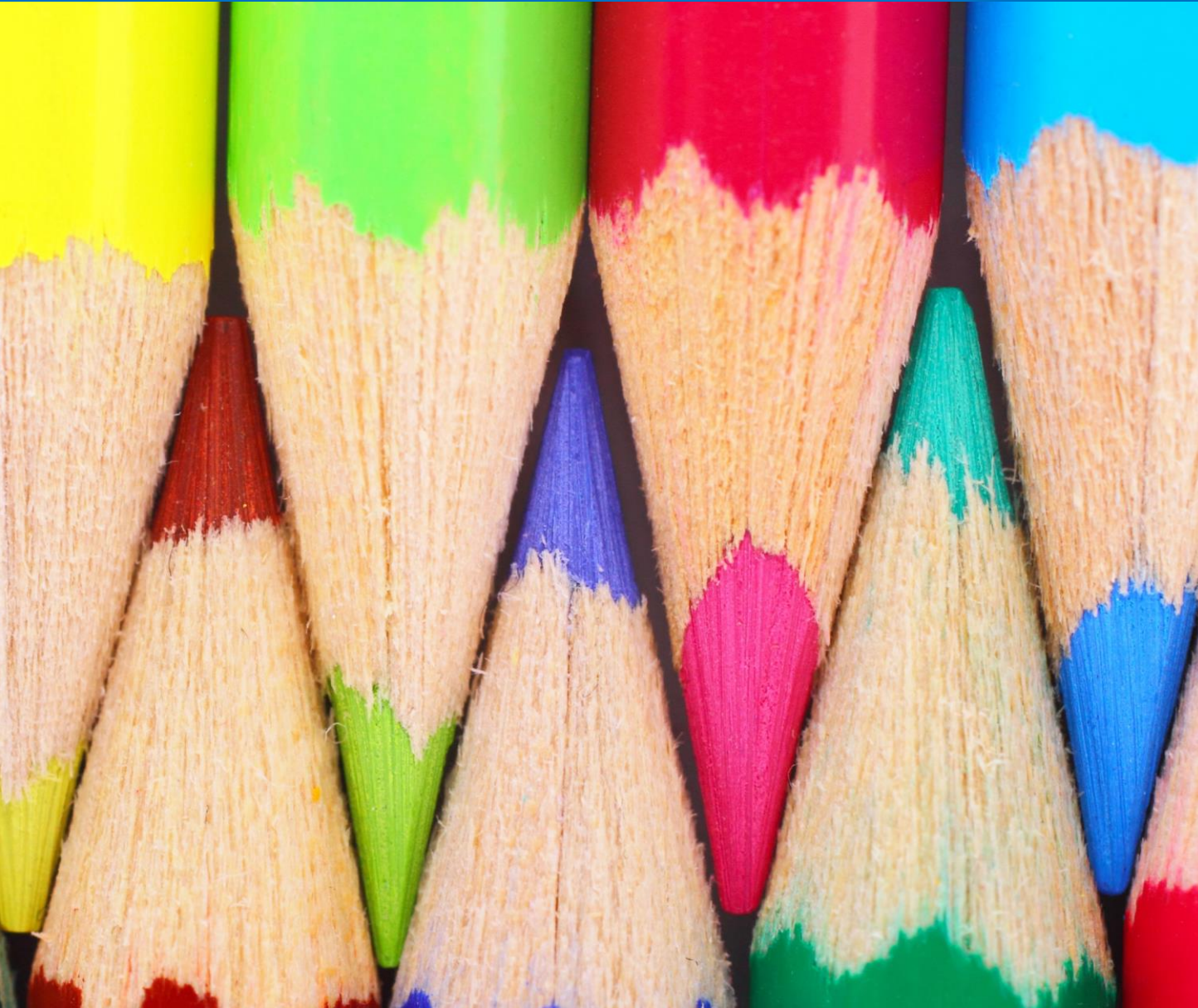


# ADJUDICATION



Why does a matter go to adjudication, and what are the possible outcomes?

# TIPS



Tips and tricks to avoid privacy complaints and breaches.



# Thank you.

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