

# DPOrganizer

Beyond the legislation:  
Putting the letter 'C' into your  
Privacy Management Programme



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# What is a Privacy Management Programme (PMP)?

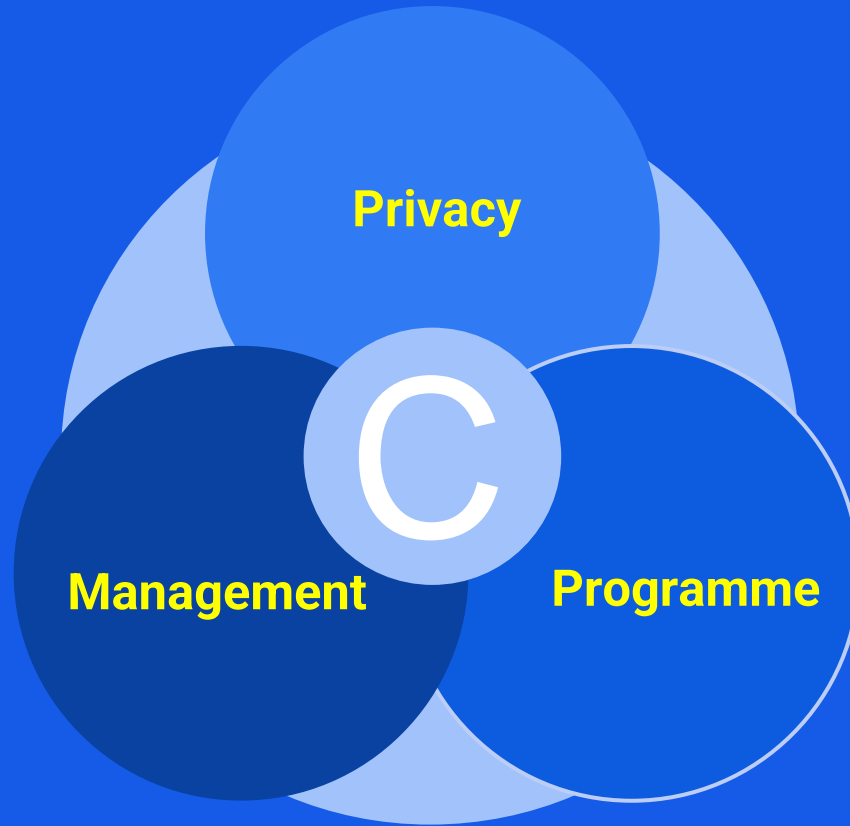


Framework that “as a minimum” supports the organisation to meet the 10 fair information principles of PIPEDA.





- Policies
- Procedures
- Records of the personal information - what, why, how, where, who, shared, retained?
- Sensitive data?
- Consent management
- Risk assessments
- Third party due diligence
- PIAs
- Security measures
- Access controls
- Incident and Breach management/notifications
- Training and Awareness
- Reviews and Audits
- Management Information, Reporting and Oversight



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**Community**



**Communication**

# Community 1



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# Internal Community

- C-Suite
- Culture
- Community / Communities
- Colleagues
- Champions
- Connections
- Capability
- Collaboration
- Consciousness

## Community 2



## External

- Customers
- Compliance
- Controls
- Current
- Consistency
- Connections
- Collaboration

# Communication



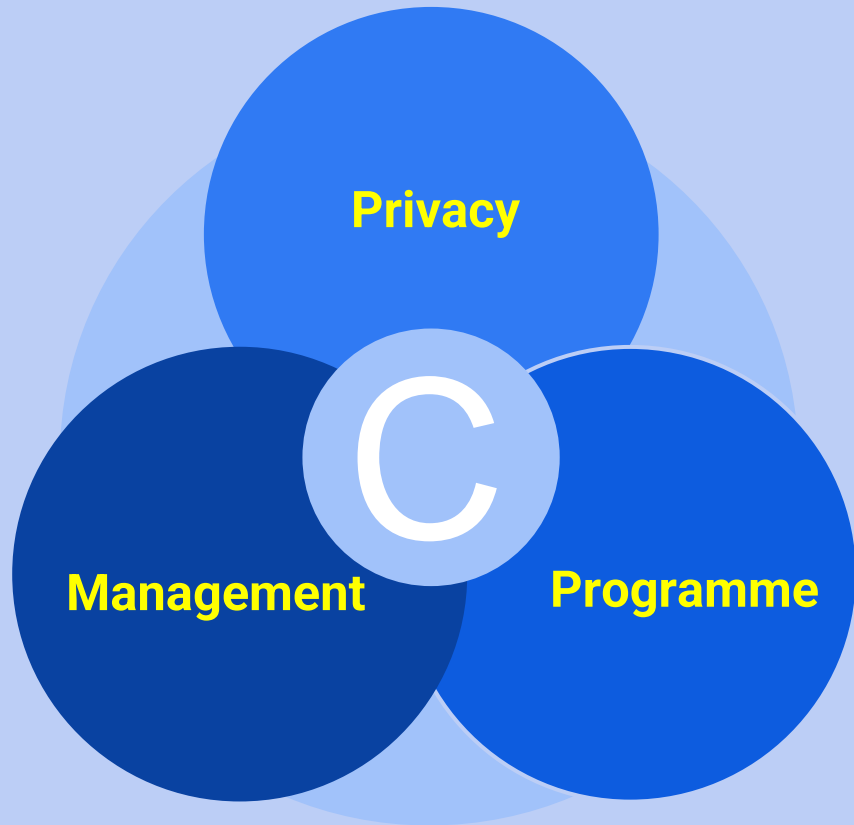
- **Comprehension**
- **Challenge**
- **Care**
- **Counsel**
- **Coach**
- **Conversations**

***Cake, Cookies, Children and  
Cats!***





- **Policies**
- **Procedures**
- **Records of the personal information**
- **Sensitive data**
- **Consent management**
- **Training and Awareness**
- **Risk assessments**
- **Security measures**
- **Third party due diligence**
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Procedures  
Records of the personal information  
Sensitive data  
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Conversations  
Challenge  
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Coach  
Conversations

# Frequent Violations

## Data Breaches:

culture, capability, controls, comprehension, care, compliance

## Unauthorised access:

controls, communication, comprehension, consistency

## Retention Periods:

controls, current, compliance, consistency

## Inadequate Practices:

C-Suite, culture, community, current, consistent

## Noncompliance:

C-suite, culture, controls, capability, comprehension, care



# Violation “Cures”

**Data Breaches:** culture, capability, controls, comprehension, care, compliance **C-Suite, Communities, Conversations, Coaching, Counsel, Champions**

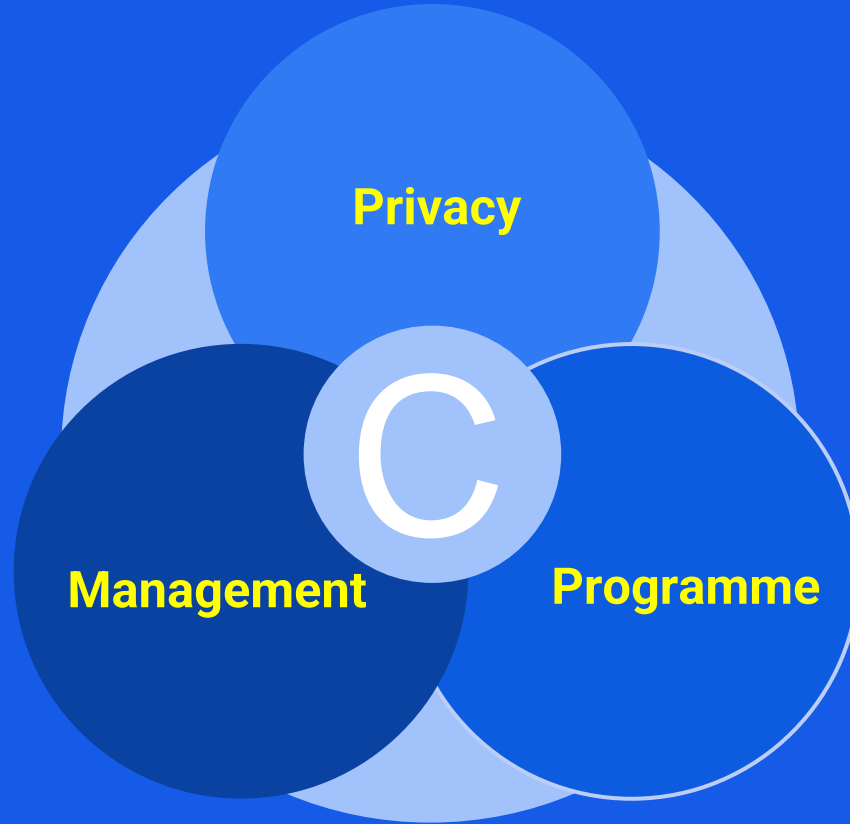
**Unauthorized access:** controls, communication, comprehension, consistency **Culture, Compliance, Challenge, Compliance**

**Retention Periods:** controls, current, compliance, consistency **Conversations, Challenge, Comprehension, Coaching, Champions**

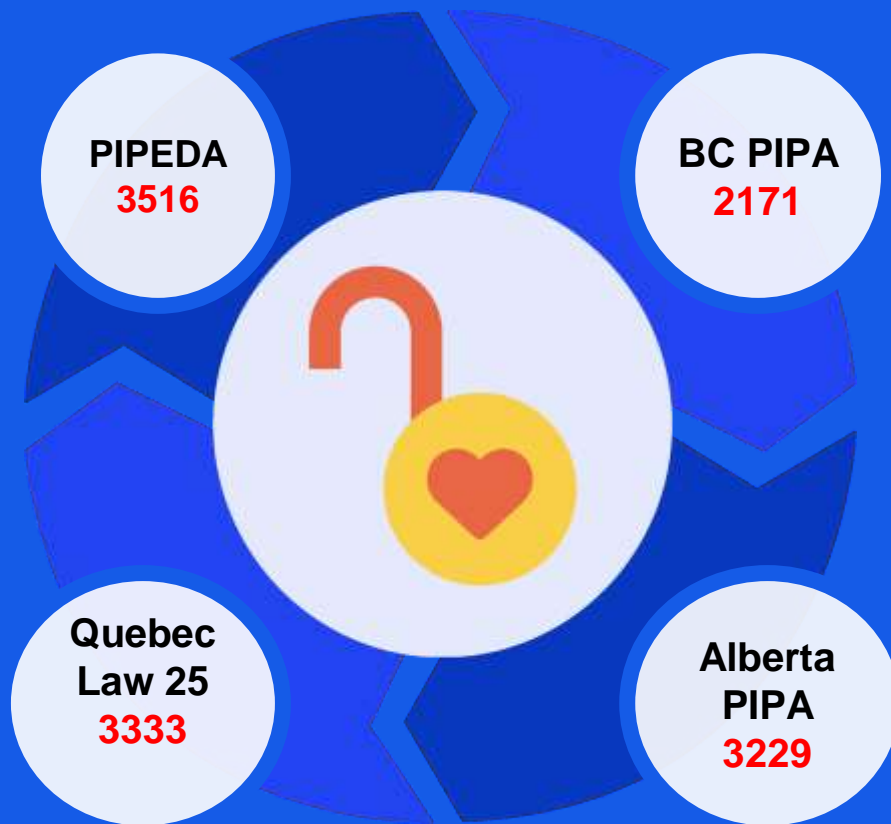
**Inadequate Practices:** C-Suite, culture, community, current, consistent **Challenge, Coaching, Compliance, Conversations**

**Noncompliance:** C-suite, culture, controls, capability, comprehension, care **Comprehensive Collection of Cs!**





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**Comments**



**Conversation**



# Thank you!

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