Virtual Health: Using Technologies to Support the Delivery of Health Services

Greg Leake
Executive Director, Virtual Care Strategy
BC Ministry of Health
June 25, 2019
Virtual Health: The Current State

• Significant Opportunities

• Major Challenges

• Wide Variety of Existing Virtual Care Services

• Gaps in Support for the Use of Virtual Care
Patient Empowerment
Empower patients as partners in their care and wellness

Integrated Care
Create an integrated and comprehensive care experience for patients and clinicians

Improved Care Team Experience
Build a culture of trust, collaboration and joy in work to support the care team in delivering quality health care

Enhanced Decision Support
Provide timely, accessible, accurate information and tools to support clinical and system planning decisions

Vision
Optimal health and wellness for every British Columbian

Mission
Co-create an integrated and sustainable health care system that delivers improved health outcomes and embraces a culture of innovation, trust and partnerships

Five Strategic Pillars to Digitally Enable Health Transformation

1. Empower Patients
2. Accelerate Primary & Community Care Transformation
3. Transform Hospital-Based Care
4. Advance Analytics Capabilities
5. Enhance Foundational Clinical Systems

Virtual Health

Digital Health Foundation
- Infrastructure
- Policy and Standards
- Privacy and Security
- Identity Management
- Architecture

Digital Health Transformation Principles
- Patient Experience
- Provider Experience
- Learning & Insight
- Accessible & Appropriate
- Cost-Efficient & Sustainable
- Supports Population Health Outcomes
- Privacy & Security

DRAFT - For discussion only.
Provincial Virtual Health Strategy

• Role of the Ministry

• Co-Lead the Development of Virtual Health Strategy with PHSA

• Alignment with the Digital Health Strategy

• Gaps in Support for the Use of Virtual Care