

# PROBLEM SOLVING IN CANADIAN HEALTH CARE

## The role of Generalism & Team based care

# Generalism – part of the solution.

Both specialist practice and general/family practice can employ generalism principles:

1. Addresses disease specifics while acknowledging the patient as a whole, within a family & a community
2. Practice based upon both individual and community needs, expressing the social contract
3. Utilises an expanded scope of practice
4. Accepts of continuity of care for all practice patients
5. Consistent focus on **relationship based care**
6. Employs team-based care
7. Welcomes new technologies & partnerships

## Royal College July 2013

### Definition of Generalism

*Generalism is a philosophy of care that is distinguished by a commitment to the breadth of practice within each discipline, and collaboration with the larger health care team in order to respond to patient and community needs.*

## Royal College July 2013

### Definition of Generalist

*Generalists are a specific set of physicians and surgeons with core abilities characterized by a broad-based practice. Generalists diagnose and manage clinical problems that are diverse, undifferentiated, and often complex. Generalists also have an essential role in coordinating patient care and advocating for patients.*

## Cairns Consensus Statement on Rural Generalist Medicine

- Comprehensive primary care for individuals, families and communities;
- Hospital in-patient and/or related secondary medical care in the institutional, home or ambulatory setting;
- Emergency care;
- Extended and evolving service in one or more areas of focused cognitive and/or procedural practice as required to sustain needed health services locally among a network of colleagues;
- A population health approach that is relevant to the community;
- Working as part of a multi-professional and multi-disciplinary team of colleagues, both local and distant, to provide services within a 'system of care' that is aligned and responsive to community needs.

March 2014

## Generalism – part of the solution.

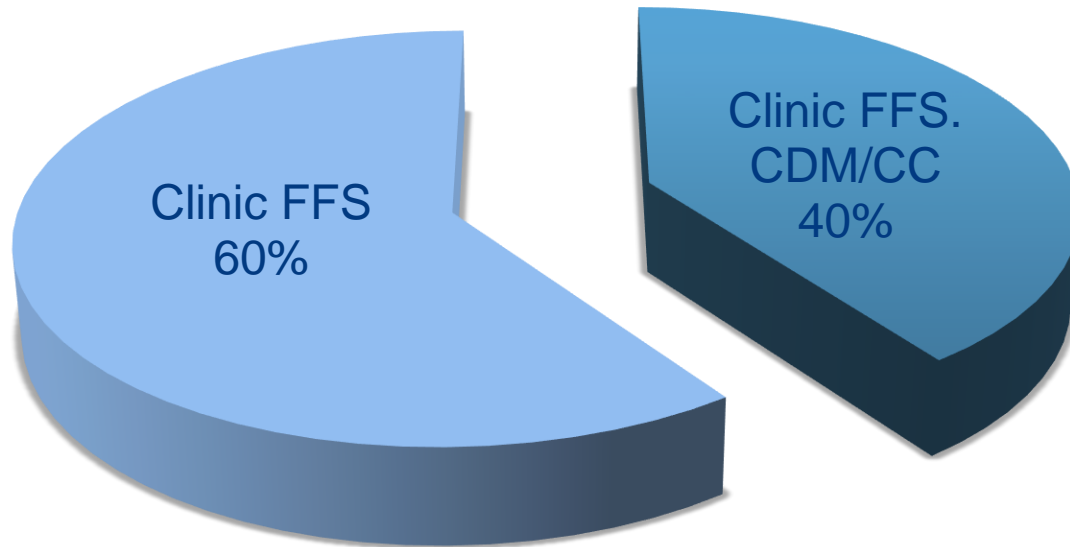
*It is much more important to know what sort of a patient has the disease than what sort of disease the patient has.*

*Sir William Osler*

# The work of a Generalist Physician

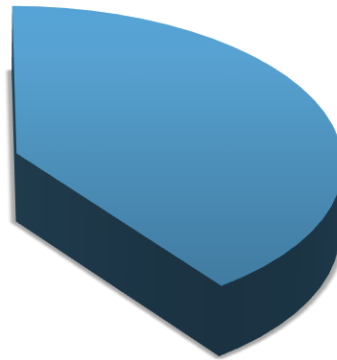
RELATIONSHIP-BASED + SCIENCE FOUNDED =  
COMPLETE HEALTH CARE

# A Physician's Work





# The work of a Generalist Physician



- Clinic/community FFS.  
CDM/CC  
40%

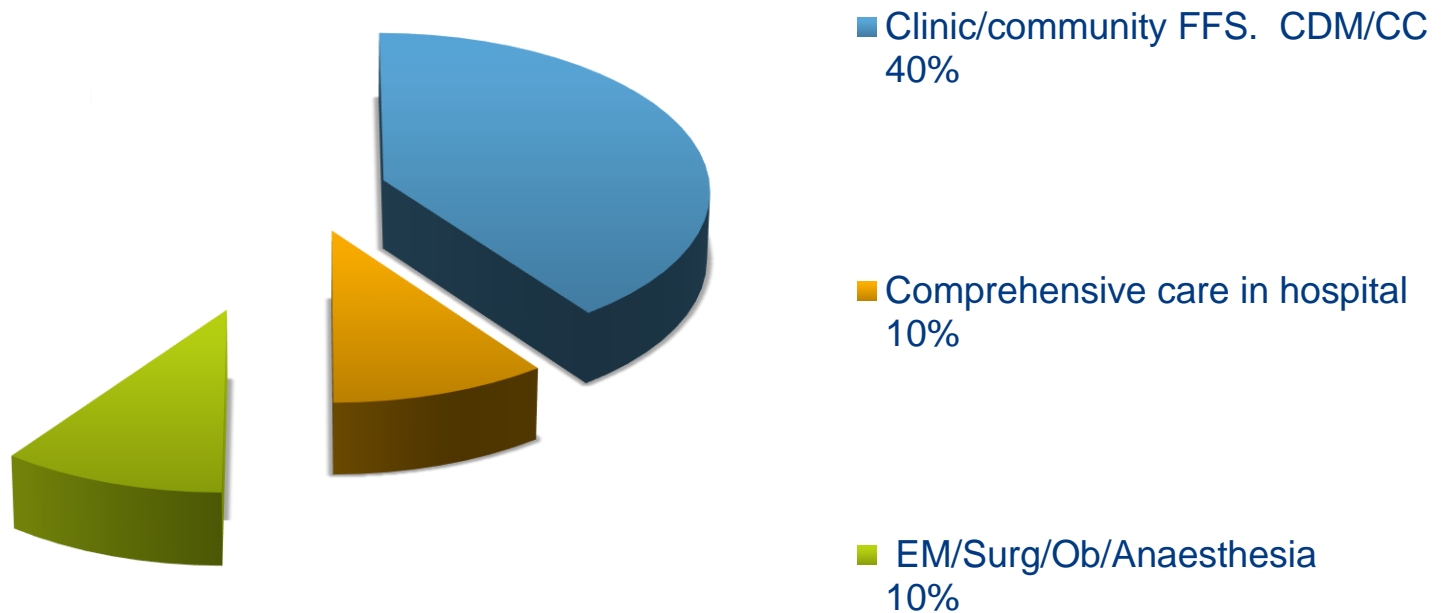
# The work of a Generalist Physician



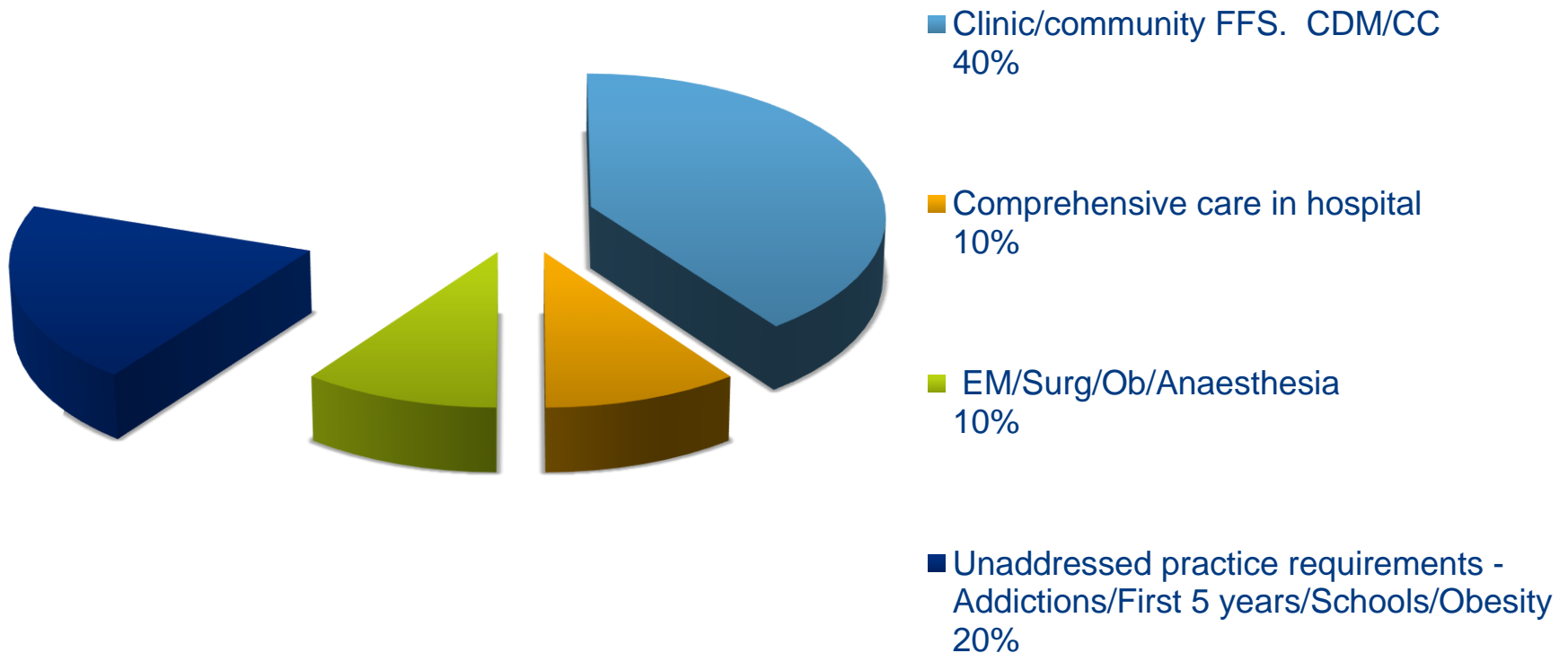
■ Clinic/community FFS. CDM/CC  
40%

■ Comprehensive care in hospital  
10%

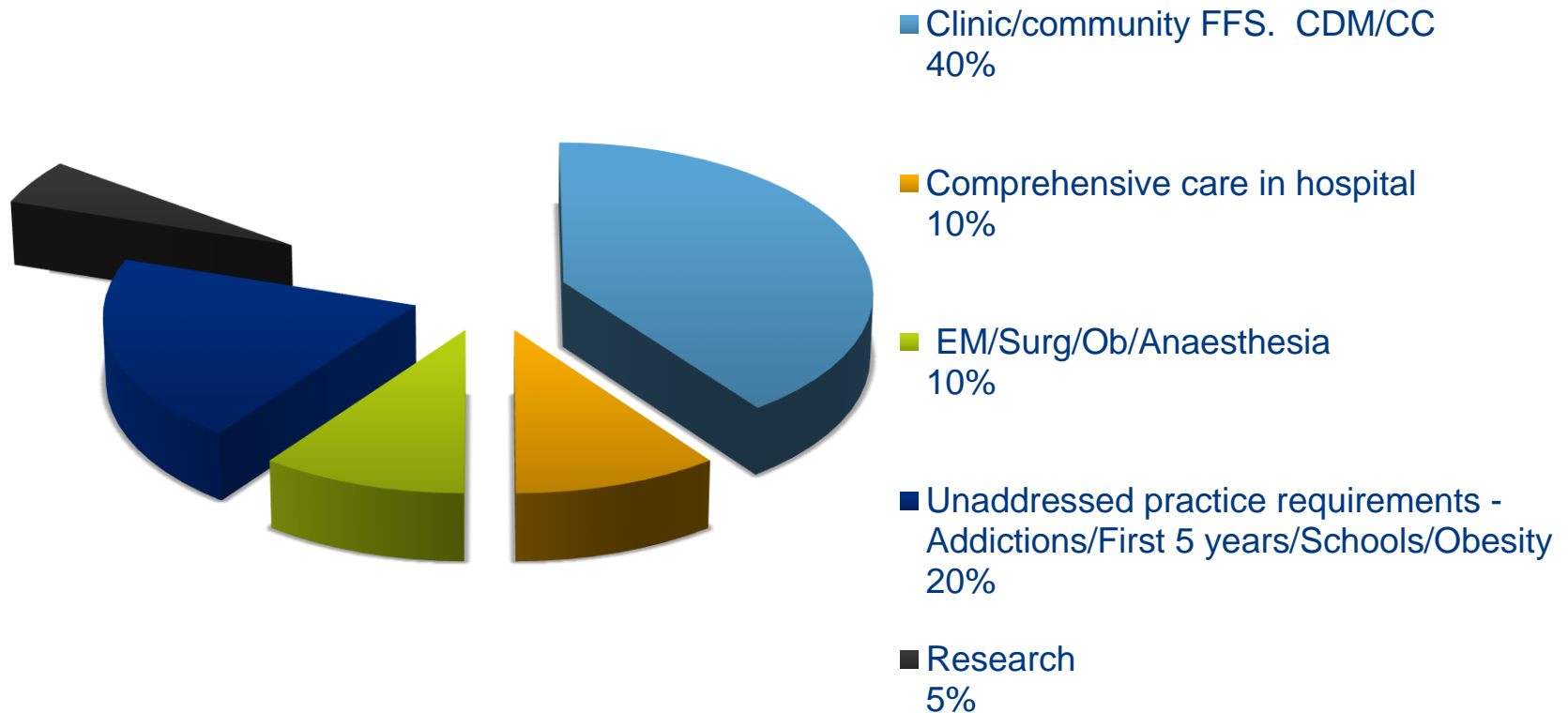
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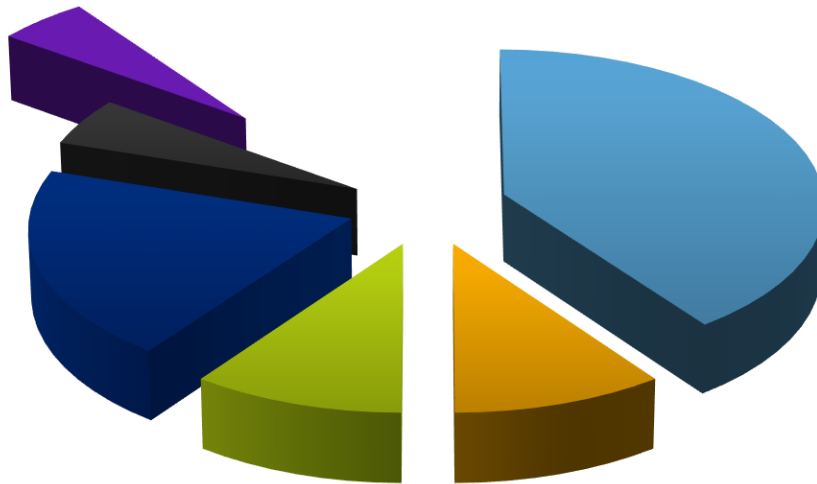
# The work of a Generalist Physician



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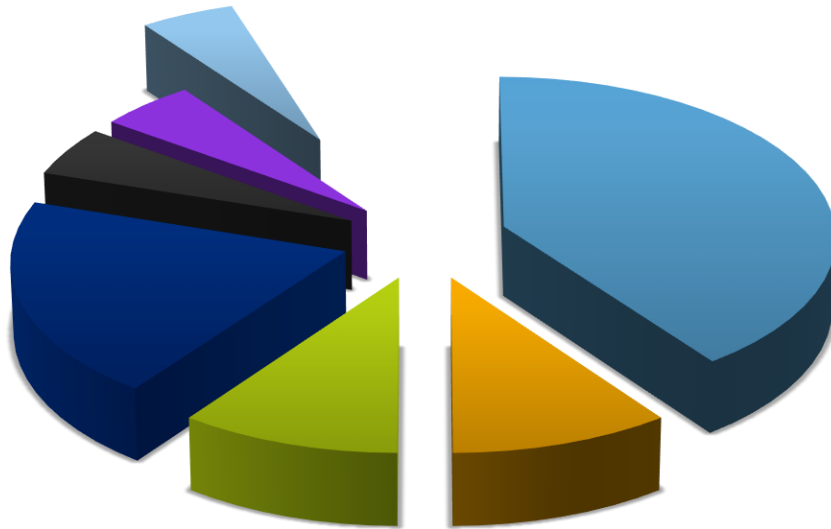


# The work of a Generalist Physician



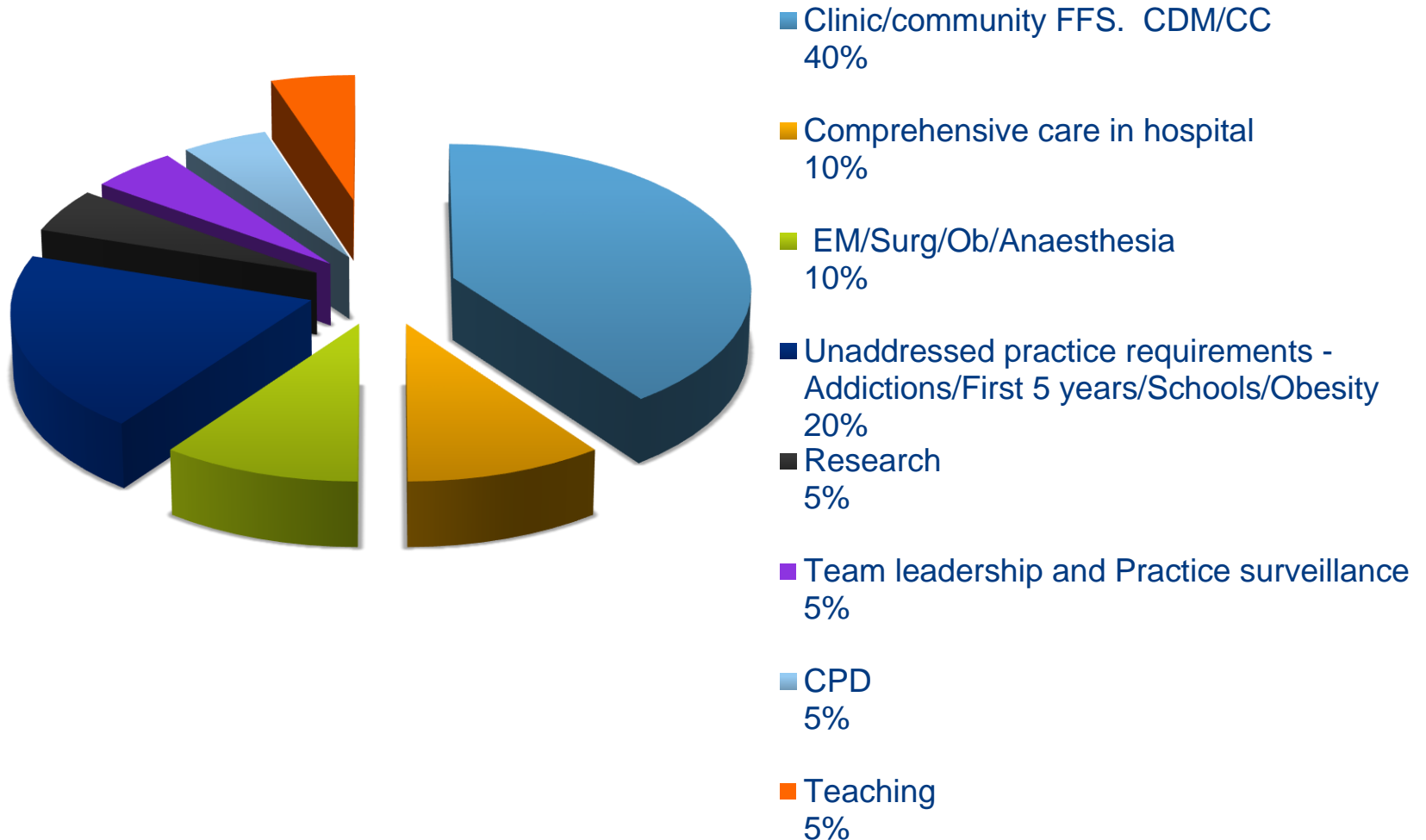
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40%
- Comprehensive care in hospital  
10%
- EM/Surg/Ob/Anaesthesia  
10%
- Unaddressed practice requirements -  
Addictions/First 5 years/Schools/Obesity  
20%
- Research  
5%
- Team leadership and Practice surveillance  
5%

# The work of a Generalist Physician



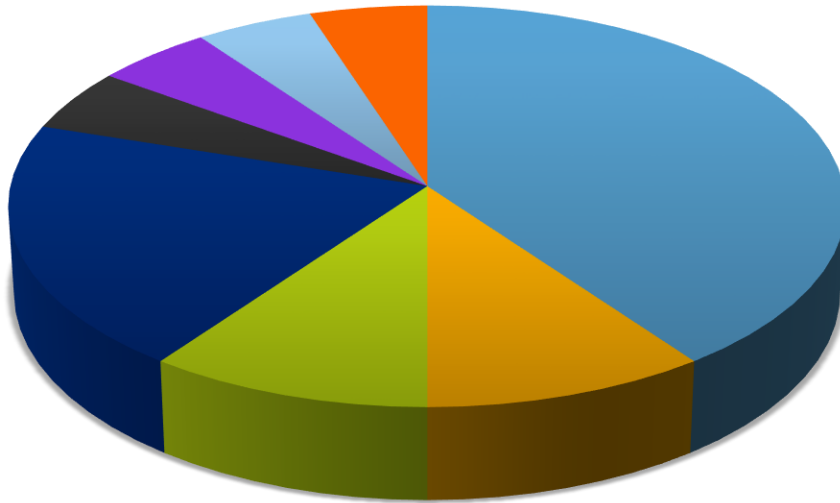
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- Research  
5%
- Team leadership and Practice surveillance  
5%
- CPD  
5%

# The work of a Generalist Physician





# The work of a Generalist Physician

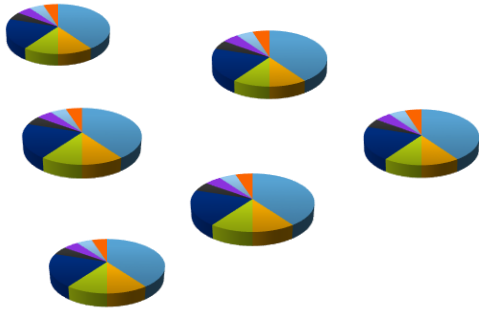


## TEAM:

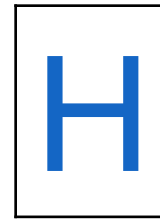
Clinic Nurse & MOA  
 Specialty consultation  
 Nurse Practitioner  
 Community Health Worker  
 Midwives  
 Community Nurse  
 Addictions Counsellor  
 Mental Health worker  
 Social worker  
 Pharmacist  
 Dentist  
 Business manager

Remote bio-monitoring  
 Artificial Intelligence  
 Omics  
 Home Care  
 Virtual Care

# The work of a Generalist Physician



Group Practice



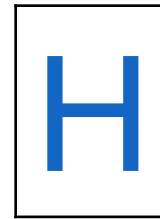
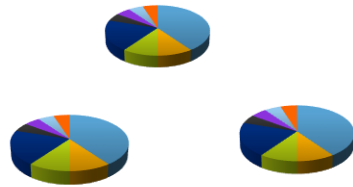
**EMERGENCY**

INPATIENT BEDS

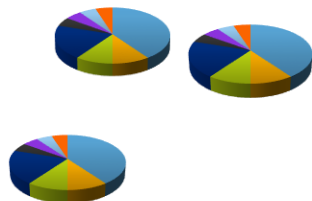
DELIVERY SUITE

OPERATING ROOM

# Generalist Physician – responsive to, and guided by, Community need



Group Practice

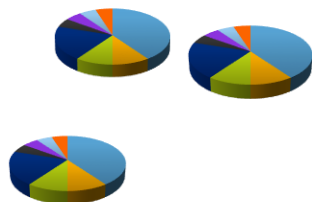


# Generalist Physicians – with Specialist partnership

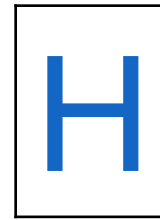
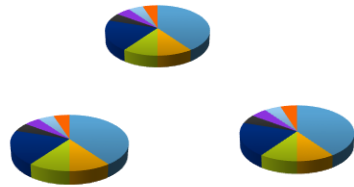


Group Practice

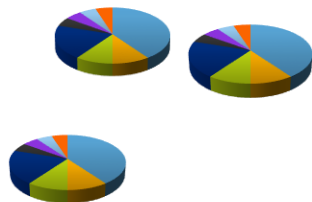
Specialist physicians



# Generalist Physician – an information system that the patient owns



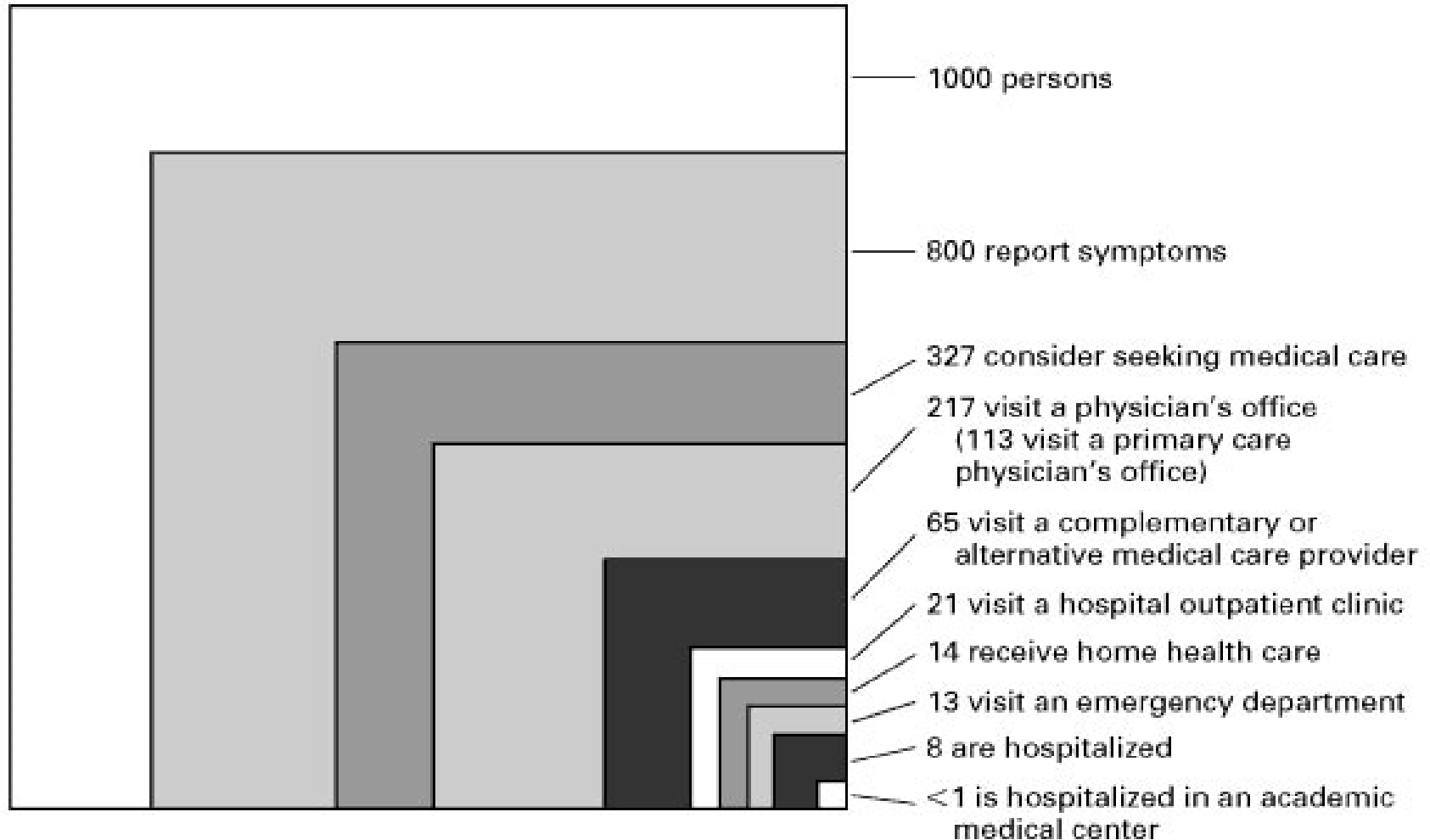
Group Practice



# Generalist Practice structure

- Patient as Partner
- Generalist principles
- Teams
- Full scopes of practice for all professions
- Culturally informed & safe
- Community responsive
- 'Self sufficient' Practices

# Scope of Practice



# Relationship Building - Partnership Pentagram

