



***Keynote - Critical Infrastructure Kung-Fu:***  
Evaluating Attacks and How to Defend

# About Me



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Principal

PwC US/MX

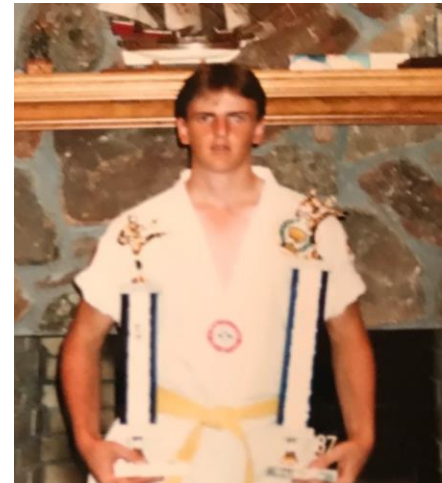
Cybersecurity & Privacy

## Summary

- Leader in C&P Practice, based out of Tysons/McLean Office is Washington D.C.
- Champion for Aerospace & Defense client sector
- Specializes in Operational Technology (OT) and Internet of Things (IoT) security

## Background/Experience

- B.S. General Science, United States Naval Academy
- US Navy Information Warfare Officer, Retired
- Technical Director, SIGINT Technical Analysis (STA) Team, Ft. Meade, Maryland
- Founder of Booz Allen **Dark Labs** – R&D Cyber Incubator
- **NOT** a black-belt in any martial arts, but I've dabbled in Tae Kwon Do, Judo, Karate, Boxing, and Wrestling...



# Agenda

- Discussion of OT, IoT, and Critical Infrastructure
- Characterizing the Cyber Threat
- Staying Ahead of the Threat
- Call to Action

# Discussion of OT, IoT, and Critical Infrastructure

## Operational Technology (OT)

- Technology that detects or causes change through monitoring or control of physical devices, processes, and events
- Where Cyber meets the physical world
- Examples:
  - HMIs, Historians
  - PLCs, IEDs, RTUs
  - Sensors, Actuators

## Internet of Things (IoT)

- Networked electronic devices beyond typical desktops, servers, phones, and tablets
- Through connectivity, allow greater interaction of data and abilities
- Examples:
  - IP Cameras
  - Biometric sensors
  - Home Automation
  - Medical Devices
  - HVAC Systems
  - VR/AR Headsets

## Critical Infrastructure

- Assets essential for a functioning and safe society and economy
- Can be classified at several levels - societal, national, regional, local
- Example:
  - Trans-oceanic fiber
  - Electric Power
  - Health Sector
  - Emergency Services
  - Transportation
  - Water/Wastewater
  - Financial

# What is the Threat

## Criminal Actors

- Financially motivated
- Types:
  - Intellectual Property Theft
  - Direct Gain - Ransomware
  - Indirect Gain - Destabilization for Stock Market Gain
- Trends:
  - Moving from high-volume low-yield ransomware to targeted high-yield attacks
  - Repurposing of leaked nation-state tools

# What is the Threat (continued)

## Nation State Actors

- Politically, Ideologically, Strategically, Defensively motivated
- Trends:
  - From clumsy, overt, attributable methods to covert, targeted, and surgical methods
  - Misattribution
  - Becoming more process oriented towards achieving a specific effect
  - Targeting Safety Instrumented Systems (SIS)
- Types:
  - Targeted Exploitation
  - Prepositioning
  - Deny, Degrade, Disrupt, Destroy

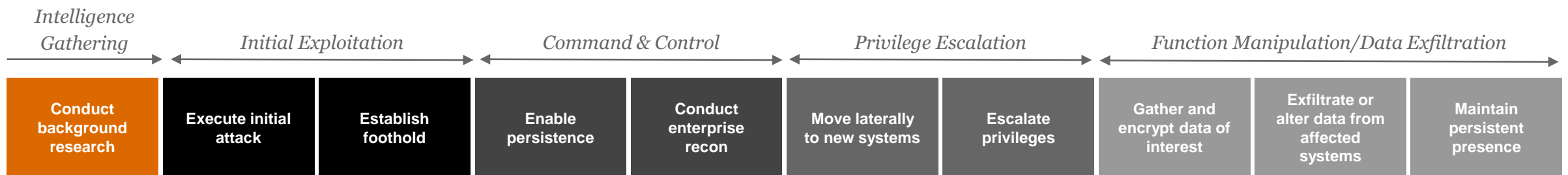
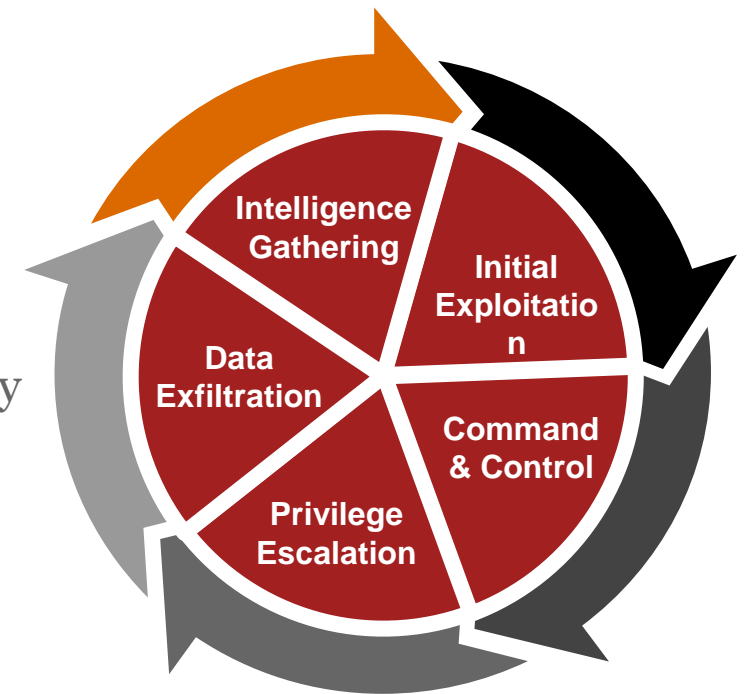


# The OT Cybersecurity Kill Chain

## How Threat Actors Can Use IT to Manipulate OT Systems

### Targeted OT Attacks

- Threat actors use inherent vulnerabilities in OT systems to reach specific machines, individuals, networks, or organizations across all industries
- These exploitations are often signature-less and difficult to detect using traditional security defenses
- Over time, threat actors will gradually strengthen their foothold, until they are able to move laterally to critical systems and manipulate core OT functions or exfiltrate data
- Threat actors can maintain a persistent presence across multiple devices, until they are identified and removed



# How to Stay Ahead of the Threat

## Know Yourself

- Can't defend what you don't know you have
- Hardware, Software, Firmware, Network, Protocols
- People, Processes, Technology
- Third-Party and Supply-Chain
- Versions, Patch Levels
- CWE and CVE



## Follow A Program

- Start with Existing Standards
- IEC 62443, NIST 800-82
- Start from the Enterprise down versus control level up
- Build relationships, understanding, and buy-in across IT and OT Organizations



## Get a Good Stance

- Establish Security Zones
- Control flow of data
- Establish and Manage Firewall Rules
- Whitelist processes (design deterministically)
- Whitelist access
- Segment your SIS systems
- Guard Workstations, HMIs, and Data Historians
- Backup logic/configurations





# How to Stay Ahead of the Threat (continued)

## Protect Yourself

- Establish Monitoring to “see” threats or bad hygiene
- Industrial SIEMs - Level 1,2,3
- EDRs/Agents on Level 2,3 IT Assets
- Log Aggregation
- Think OT/IT Fusion for viewing in SOC to correlate across both environments



## Analyze Your Foe

- With ability to “see”, create analytics to spot bad behaviors
- Build Use-Cases for Mitre Att&ck Framework - but beyond for the OT environment
- Apply machine learning techniques on logs and/or historian data
- Ingest Threat Intel



# How to Stay Ahead of the Threat (continued)

## Test Yourself

- Conduct “technical testing” (not calling it a “pentest”)
- Evaluate attack surface
- People, Process, and Technology
- Use different modes - White Hat, Grey Hat, Black Hat
- Insider Threat simulation
- Crisis Management Simulation



## Practice Sparring

- Red Team - begin to emulate likely attack scenarios and/or actors
- Blue Team - Conduct training simultaneously to spot attacks and respond procedurally
- Build Attack Trees



# How to Stay Ahead of the Threat (continued)

## Master Your Domain

- Conduct Threat Hunting - Employ the “1%”
- Create a Research Environment to test new technologies, equipment, protocols
- Looking for the Unknown/Unknowns (new actors, new techniques, new vulnerabilities, new exploits)



# How to Stay Ahead of the Threat (continued)

## Defeat Your Adversary

- Stay ahead of actor's ability to evolve their techniques
- Keep moving - employ newer architecture, standards, and security measures to stay ahead
- Be disruptive - invest in innovation to create environments that are a first seen for your foe
- Force the enemy to play by your rules, not theirs



“I will forget the mistakes of the past, and press on to greater achievements”

*-Chuck Norris*

- Chun Kuk Do - 2nd Rule
- Get out of old habits - start forming new ones
- Don't set sights on being good enough - focus on being great

“To be the best, you have to constantly be challenging yourself, raising the bar, pushing the limits of what you can do. Don’t stand still...leap forward!”

*-Ronda Rousey*

- 1st American Olympic Medalist in Judo
- 1st and longest reigning UFC Female Champion

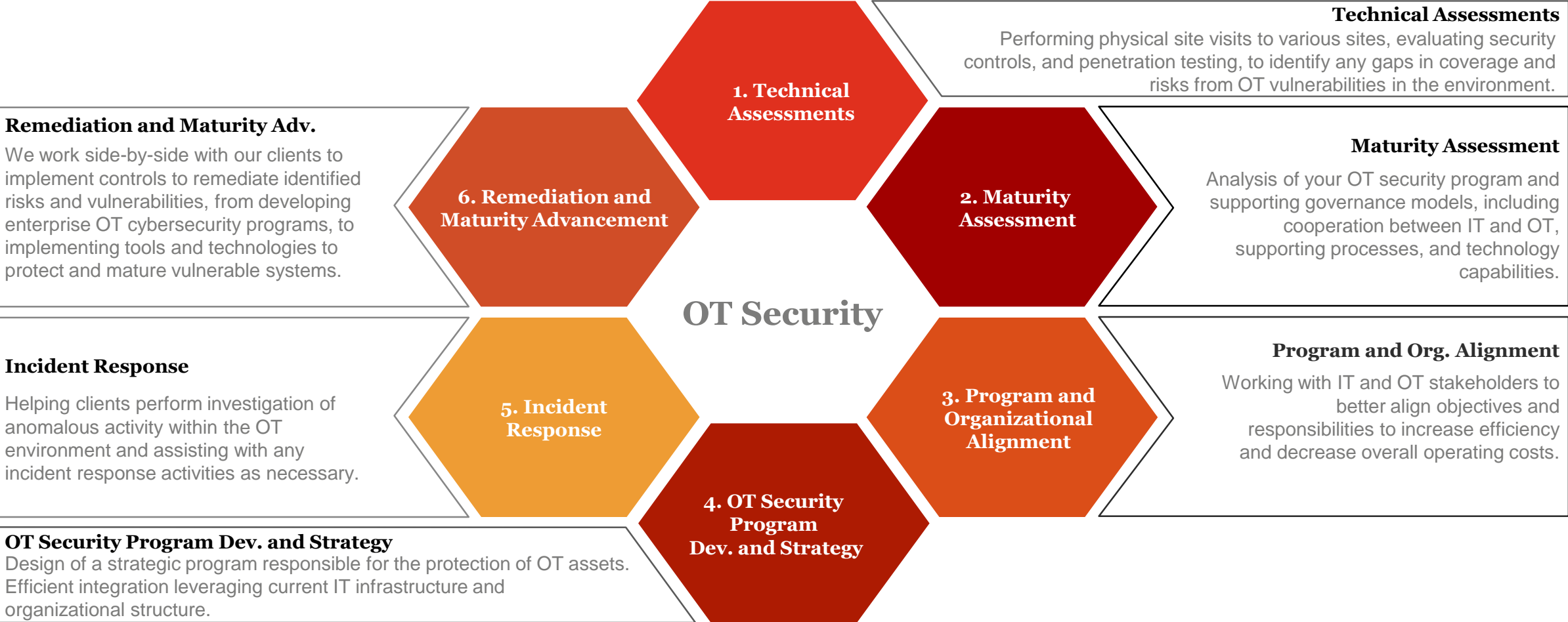
“Be Like Water - Remain fluid, adapt, and force your opponent to fight a different fight”

*-Bruce Lee*

- Develop your own styles
- Be unpredictable, and difficult for your adversary - to make them go away, or at least stay a step behind
- Don't stop changing - constantly evolve. Be a moving target

# PwC's ICS Security program components

## Helping our clients from strategy through execution





# Thank you

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