

BCCSS

BC Clinical and Support Services

One Patient
One Record
One Quagmire

Community Regulated Professions

PIPA, FIPA, GHISA, eHealth Act, PIPEDA,
Pharmaceutical Services Act, Public Health Act,
Ministry of Health Act, Medicare Protection Act

Shelters
Housing
Patient, family, supports
MOA
RCMP
Social Services
Home carers
ICBC
WSBC

Devices
Cloud systems
PHR
Apps
Third party systems
Eg. [Loblaww](#), [Airpoints](#)

Non-Health or Unregulated Entities

Communication:

In person	Telehealth
Phone	Portal
Email	EMR-to-EMR
SMS	Paper
Fax	

*Data sovereignty
Transmission vs storage
Relationship with patient
Patient permissions
Access controls
Encryption*

Telehealth clinic,
Walk-in clinic,
PCN

NP
GP

EMR

FNHSO

NP
GP

EMR

Paper Files
Patient Portal
Provider Portal

Pharmacist
Chiropractor
Midwife

Mash-Ups:

Data aggregated from multiple systems

*Integrated programs
Primary vs Secondary Use
Relationship with patient
Patient permissions
Access controls*

Allied Health
Lab
DI
Residential

Specialist

NP Emerg

Hospitals
HA 1^o Care Clinic
Frail Seniors
MHSU

EMR
CIS
Patient Portal
Clinical Data Repositories
Research databases

CDM Clinic
A/N Clinic
Public Health Nurse

PLIS
PLR, EMPI
CareConnect
PharmaNet
Panorama
Admin data
Health System
Matrix registries

Health Authority, Ministry of Health