

Giving Patients the Power to Manage Their Health

Kathryn Seeley Reboot Health Conference 2017



Empowering Patients to play a more Proactive Role in their Healthcare



WHY

Patients manage chronic condition for about 5800 waking hours each year.

Less than 10 of those are with a healthcare professional.*





Patient Portals





PHR



Findings: Home Health Monitoring



Positive triple aim objectives identified through HHM

- 97% of clients would recommend HHM to others
- 76% decrease in health system utilization
- 81% reduction in acute inpatient days
- 60% reduction in emergency visits
- 49% reduction in MSP billings

Cost savings of \$3,800 to \$12,500 from reduced inpatient, emergency and physician visits

^{*} Based on 192 patient evaluation by BC HHM Program

Findings: Personal Health Record



PHR's make consumers feel empowered to manage their health

Comments:

- Enables me to take ownership for my own health
- Makes you feel part of the healthcare team
- Improves the relationship with the care provider
- Allows for access to information, leading to more valuable appointments
- Reduces waste for the healthcare system

89% see value in access to a PHR

86% said access to PHR will result in improved health

83% said access to PHR helps better manage health issues

^{* 520} patient evaluation by eHealth Saskatchewan CHIP Program

Empowering the Primary Care Team



Need for bi-directional information sharing surrounding the patient

