



Ministry of
Technology, Innovation
and Citizens' Services

BC Services Card

The Possibilities

13th Annual Western Healthcare Summit

June 24, 2013

The BC Services Card is here!



- Launched 15 February 2013
- 258,000 issued to-date and being used as CareCard replacement
- 4.5 million to be issued over next 5 years

BC Services Card – 3 Types

Identity Assurance Level 3 (HIGH):

Substantiated Claim (high confidence in identity claim)

1. Combo Card

(Driver's Licence & BC Services Card)



2. Photo Card

(Standalone BC Services Card)



Identity Assurance Level 1 (LOW):

Unverified Claim (no to some confidence in identity claim)

3. Non-Photo Card

(Standalone BC Services Card)

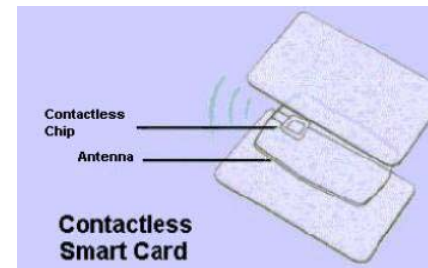
- For children and exceptional cases



BC Services Card Features

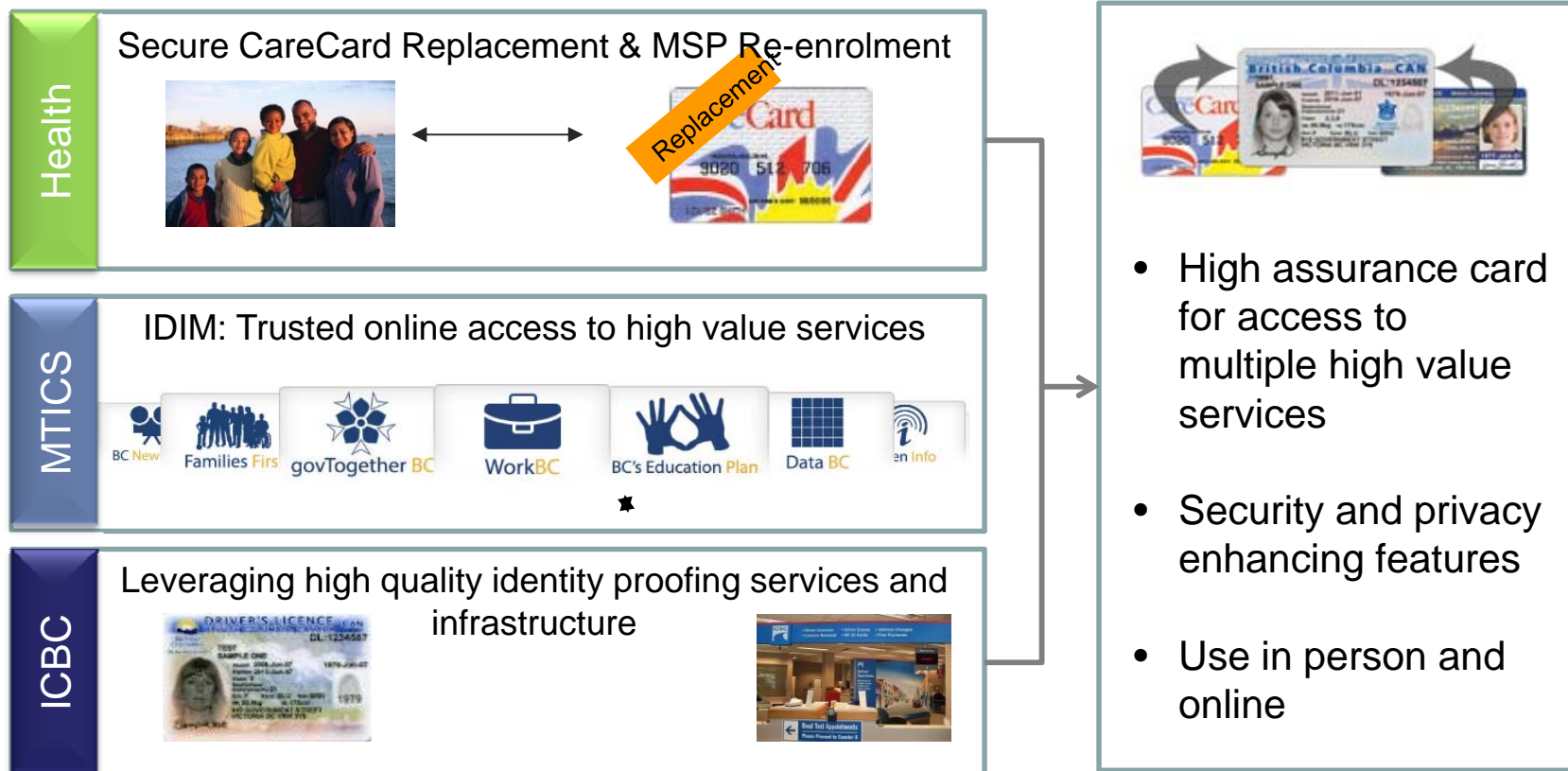


Role of the Chip Technology

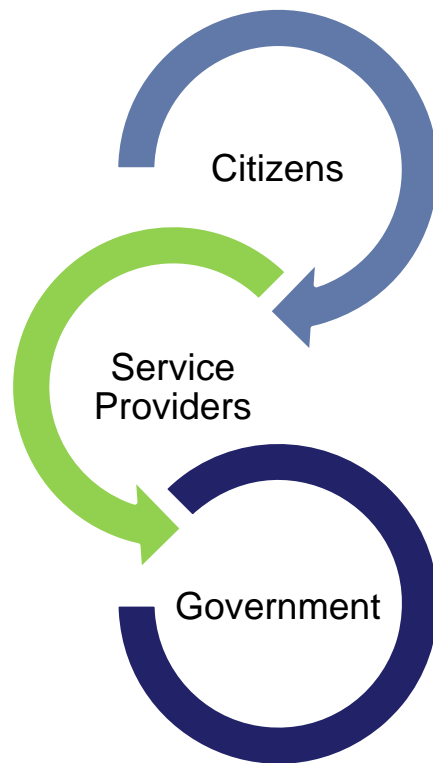


- Does not contain a person's information
- Used as a type of secure digital authentication credential
- Uses payment card industry technology for cryptographically secure validation and identification of the chip itself
- Chip is linked to information registered and held in provincial identity information services program
- Digital services do not interact with the chip, do not get answers from the chip

BC Services Card Program: Issuance



Key Benefits



- For Citizens

- Increased privacy, security and safety
- Easy to apply for and no cost
- Increased convenience - multiple services, one card

- For Health Care Service Delivery

- Increased confidence that the person is who they say they are
- Cheaper and easier than custom ID-proofing & authentication

- For Government

- Enables citizen centred, high value public services online
- Reduced misuse

The Next Phase: Card Usage

Authentication Service Using Card and Reader Technology



USB devices



Contactless
Chip

Antenna

Contactless
Smart Card



Card Reader



Tablets and PCs



Mobile phones



Ministry of Health

B.C. Residents

Self Service

Not Enrolled Yet?

My Health Records

- [View my Drug Profile](#)
- [View my lab results](#)
- [View my position on provincial wait lists \(e.g., surgical\)](#)
- [View my allergies](#)
- [View my immunizations](#)
- [Manage my EHR disclosure directives](#)

Access Health Services and Information

- [Make an audiology appointment](#)
- [Make an immunization appointment](#)
- [Make a mammography screening appointment](#)
- [Wellness and prevention](#)
- [Health information/guidelines](#)
- [Health Line](#)
- [Public Health/Community clinics](#)

My Health Coverage

- [View my coverage](#)
- [Change my address](#)
- [Baby Enrollment/Addition of Newborn](#)
- [Change my MSP & PharmaCare account information](#)
- [MSP Premiums](#)
- [Financial Assistance](#)
- [Billing Inquiries](#)
- [Replace my CareCard](#)
- [Out Of Province Claims](#)
- [Leaving B.C.](#)

Enrolling for medical coverage is mandatory for B.C. residents.

STEP 1: You must register for MSP to get your Personal Health Number (PHN) on your CareCard.

- [Eligibility](#)
- [How to Enrol](#)
- [Required Documents](#)
- [Group Coverage](#)
- [First Nations and Inuit Residents](#)
- [Application Status](#)

STEP 2: Register for drug coverage through Fair PharmaCare.

Haven't registered yet? Coverage begins immediately if you register by phone or online.

There is no charge to register and there are no premiums to pay.

- [Eligibility](#)
- [How to Register](#)
- [Required Documents](#)
- [Application Status](#)

Access Other Online Services

- [Other B.C. Government Online Services](#)



BC Services Card Account

Log in with your BC Services Card

USE YOUR BC SERVICES CARD TO IDENTIFY YOURSELF.



Hold the card flat against the SecureKey
card reader



(0 seconds remaining...)

Enter Passcode



Log in with your BC Services Card

HELLO **JANE ELIZABETH SMITH**, ENTER YOUR PASSCODE.

Enter Passcode:

[Forgot your passcode?](#)

[Continue](#)

Passcode Help & Information

[Get or change your passcode](#)


Protect Your Passcode

Don't share your passcode. [Learn more about protecting your identity.](#)

Contacts

To speak with someone in person, please [contact us](#).

Confirm and Complete Log In

 **BRITISH COLUMBIA**

BC Services Card Account


Log in with your BC Services Card

THANK YOU, JANE ELIZABETH SMITH.

IDENTIFY YOURSELF > ENTER AND CREATE YOUR NEW PASSCODE > SET YOUR EMAIL PREFERENCES > **CONFIRM AND COMPLETE LOGIN**

By logging in you are confirming that the following information can be shared with
BC Ministry of Health

Name
JANE ELIZABETH SMITH
Address
910 GOVERNMENT STREET
VICTORIA BC V8W 3Y8

 Ministry of Health


This confirmation page displays the information that will be shared with the online program or service you are accessing.

Tell us when to show you this page:

☒ Always
☐ First time for each site
☐ Never, skip this step on every site I visit

Continue

Cancel

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Access Health Portal

The screenshot displays the Access Health Portal for the British Columbia Ministry of Health. The page features a blue header with the British Columbia logo and a search bar. A left sidebar contains navigation links for 'B.C. Home', 'Ministry of Health', and 'Health Insurance'. The main content area shows a 'Ministry of Health' banner, a 'Drug Profile' section for 'Jane Elizabeth Smith', and a list of 'Medications Recently Prescribed (Last 6 months)'. The medication list includes 'metformin - 500MG' with a quantity of 30, prescribed on 12/6/2009. A 'Sign Out' link is visible in the top right of the main content area.

British Columbia

Search **Go** [Advanced Search](#) | [Contact Us](#) Text Size

☐ All B.C. Government ☒ Ministry of Health

[News](#) | [The Premier Online](#) | [Ministries & Organizations](#) | [Job Opportunities](#) | [Main Index](#)

[B.C. Home](#) » [Ministry of Health](#) » [Health Insurance](#) [Printer Version](#)

B.C. Home

Ministry of Health

▼ **Health Insurance**

- * About Health Insurance BC
- * Quarterly Reports
- * B.C. Residents
- * MSP Group Administrators
- * Health Care Professionals
- * Frequently Asked Questions
- * Contact Us

GOVERNMENT

Quick access to information based on government's structure

- ➔ B.C. Government
- ➔ Ministries and Organizations
- ➔ Other Levels of Government

Ministry of Health

Drug Profile

Welcome Jane Elizabeth Smith [Sign Out](#)

Medications Recently Prescribed (Last 6 months)

metformin - 500MG	Quantity: 30
1/2 half tablet with bkfst. and dinner	
Prescribed by {blank} on 12/6/2009	Dispensed by on 12/6/2009

[Back to Self Services](#)



Key Concepts

- Each digital service registers their own clients
- Each digital service has and maintains its own database of clients
- Each digital service establishes its own client identifiers
- BC Services Card and provincial identity information services ensures that eligible clients of digital services can easily register for and gain access to the digital services

BC Services Card Where we are Going

Cards issued
(starting February 2013)

In person and online
card authentication
(Spring 2014)

Mobile technology
(TBD)

Future ?



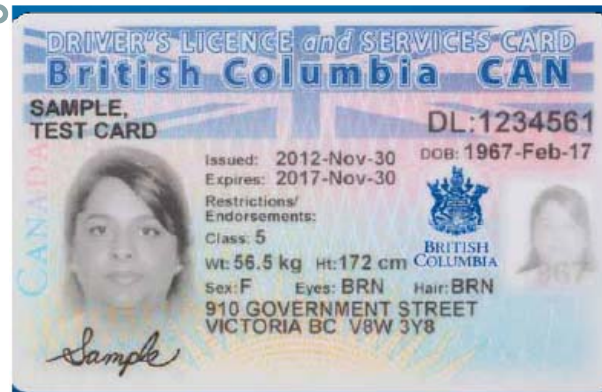
Card Reader



On-boarding services over time

Conclusion

*Imagine the
possibilities*



*BC Services Card unlocks the door
to government online services ...*



Where would you like to go tomorrow ????

