



12TH ANNUAL HEALTHCARE CONFERENCE



WESTERN PROVINCIAL SUMMIT

Patient-Centric Care

Panel Discussion

Monday June 18th

3:10 - 4:10

Panellists

- **Dr. Vaughan Glover**, CEO, Canadian Association for People-Centred Health
- **Dr. Andy Hamilton**, Program Medical Director, Surgical Services, Interior Health Authority of BC
- **Eric Gombrich**, Senior VP & General Manager, NexJ Systems
- **Shanti Gidwani**, Healthcare Industry Director, Western Canada, Cisco

Moderator:

- **Bruce Forde**, President & CEO, Cambian



Format of the Panel Discussion

- Moderator to describe the topic and issues to be discussed and introduce panellists
- Each Panellist to discuss the topic (5 minutes)
- Moderator to initiate the discussion/debate
- Audience to ask questions



Key themes

- The paradigm shift of the new millennium
- From a focus on fixing things to providing a seamless continuum of support
- Putting yourself in the shoes of the patient, and experiencing care as they see it
- New people-centred health applications to improve information flow, support collaboration, and engage patients



Dr. Vaughan Glover
CEO, Canadian Association for
People-Centred Health



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Program Medical Director,
Surgical Services,
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CEO, Cambian